



SilkBalance User Instructions

STARTING OR CONVERTING TO SilkBalance

1. If this is a new Spa (never used or changing your water previously on SilkBalance) go to #5.
2. If you are switching off traditional multiple chemicals and starting on SilkBalance for the first time, take all filters out and clean thoroughly.
3. Shut off all air control valves, and close off air to jets. Pour a purging agent (Swirl Away) into your spa and run jets for 30 minutes. NOTE: If you have 2 jet pumps, run both pumps during this cycle not just the one activated by the clean cycle. Turn all diverter valves to each position while running your jet pump(s) to ensure circulation through all plumbing. Rinse spa thoroughly with a hose. Rinse and install filters in your spa (rotate positions if applicable).
4. Fill spa with fresh water by placing your hose into the filter standpipe. For spas with multiple filters, please use the gray standpipe. If you are on a water supply that you know is high in mineral content (e.g. a well system), you may want to add a sequestering agent (such as Suspend or Stain & Scale Control) to your water and operate for 2-8 hours before proceeding to the next step. Insert new AG+ (silver ion cartridge) into filter area.
5. Pour twice the recommended weekly amount of **SilkBalance** into your spa putting it in the filter cartridge area, no jets or clean cycle, let the product work through the spa only with the circ pump.
6. After first spa use with jets running, add 1 tablespoon of Enhanced Shock into your spa.
7. During the first 3 weeks, please rinse your filters thoroughly once a week.
8. Now follow the **maintenance** procedure shown below.

THAT'S IT TO **START ON SILKBALANCE!** No more testing, adjusting or other chemicals and your water is **SOFTER THEN EVER** with little or no halogens (chlorine or bromide).

REGULAR MAINTENANCE SCHEDULE

Every Other use - After the spa is used, add 2 ounces of Enhanced Shock and turn jets on (Clean cycle).

Once Every week – Add 4 ounces of SilkBalance, and add 2 ounces of chlorinating granules (or Enhanced Shock) and run the jets (Clean cycle).

Every Month – Rinse filters thoroughly or run through the dishwasher if you have tri-x filters (**NO SOAP AND NO DRYING CYCLE**). Replace into spa and remember to rotate.

Every four months – Drain and refill your spa with new water. **Replace your AG+ (silver ion cartridge) with a new one.** Clean filters with a filter cleaner (either soak or minute rinse). Clean and condition (with 303 Protectant) your spa cover.

Notes:

We recommend that during your first three weeks after a fresh body of water that you rinse your filters weekly.